



Cancellation of Appointment Policy:

How to cancel an Appointment:

To cancel appointments please call **(206) 535-6774** at least 24 hours in advance.

Broken Appointment / No Show Policy:

A "broken appointment/ no show" is someone who misses an appointment without canceling within **24 hours**. Broken appointments/ no-shows inconvenience those individuals who would like treatment in a timely manner. Failure to present at the time of a scheduled appointment will be recorded in the client's chart as a "broken appointment/ no-show". A fee of \$50, and up to \$150, will be charged to the client that missed the scheduled appointment.

Late Cancellations:

Late cancellations will be considered as a "broken appointment/no show."

Specials and Discount Packages are non-refundable/transferable.

IPL and Laser:

In order to reserve your appointment, a deposit is required upon scheduling of an appointment. A non-received procedure or package is **not transferable** to another individual. Each recommended treatment or package you purchased is individually designed to you specifically. Our office sells treatments individually and in package form. We offer discounts if you purchase the treatment package.

If a return is requested on a received treatment for the remaining unused package treatments, then the example below applies:

Patient received one (1) treatment of IPL and decided they wanted to return the three (3) unused remaining package treatments. Blix Clinical will charge a full price of the one (1) treatment received and provide an office credit for the non-received three (3) remaining treatments at the promotional discounted price. A credit card is required upon initial scheduling to reserve your consultation appointment. You may also stop by our office and place a deposit in the form of cash or check to secure your appointment. Your credit card and or check placed on file will not be charged/cashed unless you do not show for your scheduled appointment, in which case you may be subject to a fee of \$150 for missing

your scheduled appointment time. If you reschedule another appointment with our office after the missed appointment and make it to your next appointment, then the charged amount will be credited to the service you are wishing to purchase.

A full money refund is permitted **within 48 hours of SCHEDULING** the non-received procedure. **No money refund from non-received procedure after 6 months** from the initial appointment scheduling is permitted. A **credit on your account** may be applied after 6 months from initial scheduling of non-received procedure will be applied as an account credit to be used for other products and/or services for up to six months. After 6 months from the initial date of account credit, all account credits will be forfeited. **No money refunds and/or account credits will be granted for received procedure(s).**

Facial Package / Treatment Packages:

No money refunds will be granted for facials/packages(s). A credit may be applied to your account for non-received package and can be used for other cosmetic services for up to 6 months. After 6 months from initial date of account credit, all account credits will be forfeited. **No money refunds and/or account credits will be granted for received procedure(s).**

I have read, understand and agree to above policy.

Print

Signature

Date